

The Interview.

1. Purpose + Prep.
2. Thinking Before Int.
3. the Observation
4. listening.
5. Conversation = Give + Take.
6. Discussion
7. Question & Answer.
8. Interpretation
9. Summary - directed planning toward next step.
10. Participation of client in the whole process =

Skills, understanding, body of knowledge - the Agency should give
the people of community has right to trust w/ke. on prof. basis

Problems Peculiar to this Community.

1. lack of understanding of functions of P.W.D. on part of residents.
 - a). Never used agency
 - b). General thinking - agencies as merely relief financial.
 - c). Individual - Family pushed to collective unit.

Questions during Interviews

1. Informational type
2. Should not be a cross-examination; ^{poisoning} tricky; bullying, suspicious for these reasons: fear, anger, distrust.
3. Should be a cooperating, sharing, discussion.
4. Manner of presentation
 - a) Voice
 - b) Avoid too many questions
5. Types of Purpose
 - a) Secure needed information
 - b) Conscious effort to direct client's thinking + talk in order to help client to discuss matter which otherwise would be hard for him to express.
6. Questioning should not go farther beyond the client's ability to grasp, it only leads him to confusion.
7. Use language of the people to whom you are talking.
8. Soc. wrk. is leader, not dictator

An interview (^{not} word by word).

Basic Background of Soc. Case Work :: Information Given to Case Work Study

A. Area of practice

B. Technical Methods -

In Canada -

1. Purpose of P.W.D. :: for family unit. :: Counseling to families
2. Technique of Equip. of Wkr.
 - a. Wants spread of experience for each worker; variety of responsibility